

Work Program FAQ

How do I apply to participate in the work program?

The work program application is available on our website. Submit the completed form to **Amanda Chapa via email at achapa@austinsportscenter.com**.

Who do I contact for work opportunities?

The contact person for all work opportunities is
Amanda Chapa – achapa@austinsportscenter.com

When is my application due?

In order to be considered for the most work opportunities possible you will need to submit your completed work program application no later than **November 30th, 2019**. Work program applications will be accepted after this date but there may be limited work opportunities available at the time of your submission.

Who can participate in the work program?

Anyone can participate in the work program as long as you are over the age of 15 years old. However, we must know to which player account you would like your work credits applied.

Is there a minimum or maximum number of hours required to participate?

No, you may work as little as one hour or as many as is available.

When do work opportunities start?

Work program opportunities this season begin **no later than December 2019**.

When do work opportunities end?

The majority of work program opportunities end **April 30, 2020**. Any further work program opportunities are created on an as-needed basis.

How are work program positions assigned/scheduled?

The work program positions are assigned on a first-come first-serve basis. The first person to request a position, assuming they have the ability to complete the task at hand, will be assigned the position by applying on our [ajv.iVolunteer](http://ajv.iVolunteer.com) website by putting their name and email address.

When will I know that I have been assigned a work position?

You will be asked to confirm the position via email through our [ajv.iVolunteer](http://ajv.iVolunteer.com) website.

What do I do when I show up to work?

Upon arriving to your work program job you will need to check in with the Building Supervisor for Gate or Alex Hill with Texas Snack & Beverage for Concessions. Then you must sign in on the designated sheet and include the player name and team for which you are working.

What happens if I am unable to make it to my scheduled work commitment?

If you are unable to make your work program commitment you must provide at least 24 hour notice in order to avoid the penalty of being dropped from the work program. NO EXCEPTIONS! If you fail to give notice and fail to show up to your work program commitment you will immediately be removed from the work program and any scheduled future work program opportunities.

What is the pay rate for work program jobs?

\$10 per hour.

How do my earnings get applied?

*All work credits earned will be applied to the **last invoice on your account first** and will continue to be applied to the farthest outstanding balance until such time as the work credits earned are applied to the current outstanding balance.*

When will my work credits earned appear on my account?

All work credits earned are posted to your account once a month at the end of the month. You will be able to view your applied work credits no later than 45 days after the work has been performed.

Do I still need to make my monthly payments while participating in the work program?

YES! *While participating in the work program you are still responsible for paying the monthly dues on your account in full by the due date designated each month.*

What happens if I work in excess of the amount needed to pay off my account?

If the work credits earned ever exceed the amount required to pay off your account you will be cut a check for the excess amount earned. Any individual who receives earnings in the form of a check in excess of \$600 in one calendar year will be issued a 1099 for income tax purposes.

AJV Policy:

BE EARLY: Please arrive 15 minutes early to allow time for traffic, parking & check-ins.

BE COMMITTED: Please understand that you are committing to the program. If there is an emergency, you must contact Amanda Chapa at (512-987-2872) ASAP.

BE HAPPY: Please be exciting, engaging, helpful and professional during the entirety of the event. Please represent yourself & AVJ to your fullest ability by no talking/texting on your phone, and not eating unless on break!